

24-Hour Voice Banking

Quick Reference Guide

24-Hour Voice Banking gives you immediate access to your account with the convenience of any touch-tone phone. You can check your balances, recent transactions, and even transfer funds!

To get started with this great service, please see the quick reference guide highlighting how to access some of Voice Banking's most frequently used features.

1 - Account Information & Funds Transfer

- 2 - For instructions on how to use 24-Hour Voice Banking
- 3 - To report a lost or stolen debit card
- 4 - To report a lost or stolen credit card
- 9 - To repeat menu options
- 0 - To speak with a Telephone Banker

1 - Account Information & Funds Transfer

- 1 - Checking or Money Market account
- 2 - Savings account
- 8 - To return to previous menu
- 9 - To repeat menu options
- 0 - To speak with a Telephone Banker

1 - Checking or Money Market account

- 1 - To inquire on accounts
- 2 - To transfer funds
- 3 - To change your security code
- 8 - To return to previous menu
- 9 - To repeat menu options
- 0 - To speak with a Telephone Banker

1 - To inquire on accounts

- 1 - To inquire on Savings account
- 2 - To inquire on Checking account
- 3 - To inquire on Loan account
- 4 - To inquire on a Time Deposit or IRA
- 8 - To return to previous menu
- 9 - To repeat menu options
- 0 - To speak with a Telephone Banker

2 - To inquire on Checking account

- 1 - For balance information
- 2 - For most recent withdrawal transactions
- 3 - For most recent deposit transactions
- 4 - For most recent ATM transactions
- 5 - To inquire on a specific transaction
- 8 - To return to previous menu
- 9 - To repeat menu options
- 0 - To speak with a Telephone Banker

2 - To transfer funds

- 1 - To transfer funds from...
- 8 - To return to previous menu
- 9 - To repeat menu options
- 0 - To speak with a Telephone Banker

Follow the arrows and number options to see how you can quickly check your account information or transfer funds!

At any time, press:

- 8 - To return to previous menu
- 9 - To repeat menu options
- 0 - To speak with a Telephone Banker

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24-Hour Voice Banking

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Online Banking

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